
Quality Policy

At Bio-Works, we are committed to delivering services and products that not only meet but exceed our customers' expectations. Our foundation is built on three key pillars: quality, innovation, and sustainability. To uphold these values, we follow these guiding principles:

1. Continuous Improvement

We are committed to ongoing improvement, with our employees driving this progress. By embracing data-driven decision-making, measurable goals and innovation, we continuously seek better ways of working. Every team member is empowered to contribute to quality improvements across all areas, from product development to customer service.

2. Customer Satisfaction


Our customers' success is at the heart of what we do. We listen carefully to their needs and act swiftly in response. Their feedback drives us, and we are dedicated to enhancing their experience with our products and services.

3. Compliance

We are dedicated to adhering to all relevant laws, regulations, and our Quality Management System (QMS). Our products and processes are designed to meet rigorous standards, ensuring safe and efficient operations. By minimizing risk and consistently upholding these standards, we fulfill our commitments to customers, partners, and the community.

By adhering to these principles, we strive to be a trusted partner and contribute to a sustainable future through innovation.

Lone Carlbom
CEO, Bio-Works

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